



Learn more about our Copa Connect distribution program

Dear Travel Agencies,

Copa Connect is a new distribution model that offers improvements in our content, new products and services for travel agencies.

This new model has important differential benefits, which include the following:

- 1. Access to the best content and services for travel agencies.
- 2. **Avoiding the cost recovery surcharge of USD 18.00 per way**, which applies to bookings issued through traditional distribution (EDIFACT).
- 3. Save on unproductive transactions and reduced the risk of ADMs. See more information [here](#).
- 4. Free name correction service on bookings generated from Copa Connect, by submitting the request in the [Agency Portal](#).
- 5. [Dedicated support center](#) for agencies to facilitate the management of our Copa Connect Web platform.
- 6. Exclusive call center for reservations issued on Copa Connect, through the [Copa Connect Desk](#).
- 7. Access to additional products (ancillaries), is not available through traditional GDS distribution.

Copa Airlines will maintain access to content through traditional GDS distribution (EDIFACT), but content may be limited.

How to connect to Copa Connect content?

CopaConnect
Web 

Apply here

Copa Connect Web:
Our free web-based booking platform for travel agents with an intuitive and simple design that enables you to offer and sell different services. Recommended for small or medium-sized travel agencies.

CopaConnect
Direct 

Apply here

Copa Connect Direct:
Through NDC API, travel agencies can connect directly to Copa Airlines offer and order management systems. Recommended for travel agencies that have a system (API or front end) ready to integrate NDC content.

CopaConnect
Tech Partners 

View information

Copa Connect Tech Partners:
With a connection via technology companies that are already connected to Copa Airlines' NDC API.

Steps to follow to connect to Copa Connect content



Select the connection method and complete the Application Form



You will be contacted by a Copa Airlines Sales Executive



You will receive confirmation from Copa Airlines once the application process is complete

For more information about benefits, functionalities, ways to connect, Tech partners, support center, video tutorials and frequently asked questions:

Learn more