

Friday, August 30th 2019

Update-Waiver for Hurricane Dorian

Notice: #19-093**Audience:** Travel Agencies**Effective date:** Friday, August 30th 2019

To provide flexibility to passengers traveling from/to **Miami, Orlando, Fort Lauderdale, Tampa**, who need to change their itinerary due to the Hurricane Dorian, the following guidelines have been established:

WAIVER CODE: **W1190830TSFL**

AFFECTED CITIES

- MIAMI (MIA)
- ORLANDO (MCO)
- FORT LAUDERDALE (FLL)
- TAMPA (TPA)

DATES

- Applies to tickets issued until: **August 30th 2019**
- Original travel dates: **August 30th to September 6th 2019**
- Extended travel rebooking: by **September 8th 2019 (inclusive)**
- New travel date must start: **before September 17th 2019 (inclusive)** or based on tickets expiration rules.

ADDITIONAL INFORMATION

- Passengers may be offered the option of making a **date change** without penalty.
- **Change of O&D between the cities of Florida** is allowed waiving the change fee and fare difference.
- **Change of O&D to other cities outside of Florida** is allowed waiving the change fee, but difference in fare may apply according to the fare rule conditions.
- Refundable and non-refundable fares qualify for a refund **if the original flight had been cancelled. Otherwise**, tickets may be refunded based on fare rules and regulations applicable in the country.
- If the departure date is changed due to this inconvenience, return dates may be modified at the passenger's request.
- Additional travel expenses that may arise must be covered by the passenger.

Notes:

- Waiver code must be documented in the **endorsement box/field and with an OSI**