



# COPA Newsletter



COM-23-149  
Monday, September 18<sup>th</sup>, 2023

## Update - Changes in the class structure of the fare families for the economy cabin

Dear Travel Agencies,

Due to changes made to our fare family scheme, in order to facilitate booking and quoting with the options that best suit your customers' travel needs, we are sharing with you some updates to the fare family structure for the economy cabin.

### Considerations for changes in the fare family structure:

- The attributes of each fare family remain the same.
- All fare families for the economy cabin will be present from the A to Y class. See table below
- The classes of the Business Full family (J, C) remain the same.

	ECONOMY BASIC	ECONOMY CLASSIC	ECONOMY FULL
Classes	A-T-L-E-W-O-S-U-V-K-Q-H-M-B-Y		
Indicator in the last character	S	N	F
Farebasis	EAA7VY2S	TAA2VY1N	MAAATY2F



Search by fare families in Copa  
Connect Web (SPRK)



Search by fare families in GDS



### IMPORTANT

- If you need to quote or sell a fare with specific conditions or attributes (baggage allowance, seat selection, changes, refunds, etc.), you must review the last character of the farebasis to select the family with the desired conditions.
- These changes will be made progressively in the different markets, until the entire Copa Airlines network is complete.
- Fare families will maintain attributes and conditions such as baggage allowance policy, seat selection, and change and refund policy.

Learn more about policies and procedures, news, product highlights, and service requests in our Agency Portal.

Agency Portal

Here you can find the  
**Travel**  
requirements

