



Copa Connect release 9.8

Dear Travel Agencies and Technology Partners,

We are pleased to announce that on the evening of June 12th, 2023, we upgraded to version 9.8 of our **Copa Connect** Distribution platform. In order to keep you informed, we would like to share with you the most recent updates that are available:

Fixes:

- Copa Connect Direct and Copa Connect Web – Optional field for Buyer’s RUC/NIT in PY and UY markets: The buyer’s RUC/NIT/TAXID field is optional now for ticketing in the Uruguay and Paraguay markets.
- Copa Connect Direct and Copa Connect Web – ARC CP code as penalty rate for reissues: Corrected in ARC markets the way the penalty is reported and the base fare plus taxes did not match the total amount.
- Copa Connect Direct and Copa Connect Web – Promotional Discounts: When using a promotional code, the discounts provided during the Airshopping service were not being applied correctly in the Offerprice, preventing the ticket issuance with the corresponding discount. This solution corrects this situation.
- Copa Connect Web – Private Fixed Fares: There was an issue with the display of private fixed fares farebasis, with this fix they are available for quoting.

New Features:

Copa Connect Direct (NDC) – True Reshop (Phase 2): New alternative for making itinerary changes to issued tickets. The following is an outline of the phases:

PHASE 1 – Fully unflown Version 9.5	PHASE 2 – Fully unflown Version 9.7	PHASE 3 – Partially flown Version 9.8
Implemented	Implemented	Implemented: June 12th, 2023
Public fares	Public and negotiated fares	Public and negotiated fares
Ticket exchange replacing the whole itinerary and keeping the same route, brand and cabin	Ticket exchange replacing some flights/segments	Ticket exchange keeping the same route, brand and cabin
Pax type supported: ADT, CHD, INF	Ticket exchange changing routes (change in origin or destination)	Ticket exchange replacing some flights
One-way and round trip	Filtering by time of departure or arrival	Ticket exchange changing routes (change in origin or destination)
	One-way and round trip	Filtering by time of departure or arrival
		One-way and round trip

- Copa Connect Web – Multi-City by Fare Families: This solution will provide pricing by fare family for Multi-City itineraries. The selected fare family will apply to all segments of the itinerary. Below is a guide to use this type of search:

1. Search for the desired multi-city itinerary with the “Fare Search” option

Fare Search

Round TripOne WayMulti City

Depart

Arrive

Date

Time

PTY

SJO

7/12/2023

Anytime

Dep

Arr

SJO

BOG

7/20/2023

Anytime

Dep

Arr

BOG

PTY

8/1/2023

Anytime

Dep

Arr

Flexible Dates

FARE SEARCH

AIR AVAILABILITY

SCHEDULE ONLY

FARE QUOTE

2. Select the itinerary and click on the "Shopping Cart" icon

Fare Search

Sort by: Default

EDIT SEARCH

Source: CM

PTY - SJO 12Jul2023
Direct | Departing: 07:26a | Journey: 1h 22m
SJO - BOG 20Jul2023
Connections: 1 | Departing: 08:54a | Journey: 3h 48m
BOG - PTY 01Aug2023
Direct | Departing: 04:48a | Journey: 1h 46m

Total Fare: CRC 175240

PTY - SJO Wednesday, July 12, 2023

CM 787 Class: T 07:26a PTY ➔ 07:48a SJO 7M9 Direct nonstop Journey: 1h 22m

SJO - BOG Thursday, July 20, 2023

CM 823 Class: A 08:54a SJO ➔ 11:16a PTY 738
CM 415 Class: A 12:02p PTY ➔ 01:42p BOG 739 Connections: 1 Journey: 3h 48m

BOG - PTY Tuesday, August 1, 2023

CM 837 Class: T 04:48a BOG ➔ 06:34a PTY 73G Direct nonstop Journey: 1h 46m


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er from the queue with the lowest cumulative value and add it to the shopping cart.

ADD TO SHOPPING CART CANCEL

All	
Traveler	1
Telephone	0
Email	0
Payment	0
Address	0
Itinerary	
Transaction	0
APIS	0
CLID	0
SSR	0
OSI	0
Remark	0

Record Locator
 

[Advanced Search](#)

[Office Queues](#)

CONTINUE

UPDATE SHOPPING CART