

Tuesday, February 12th 2019
Notice # 19-015

NEW R-CLASS FOR THE BUSINESS PROMO FARE FAMILY

Dear travel agents,

Copa Airlines announces the **launching of the R-Class**, a new commercial product created to offer more options for our passengers and designed to expand the class structure of the airline.

As of February 14th 2019, Copa will begin displaying the rates corresponding to the R-Class, which will be included in our Business Promo Fare Family.

Travel agents will be able to identify the new R-Class under the code **BPRO**.

The R-Class has been designed to expand the range of promotional options for **passengers interested in flying Business Class**. In addition to that, the new product paves the way for Copa to become even more competitive in the regional markets where the airline operates.

We also would like to inform that the Business class tickets already purchased **will not be affected** by the inclusion of the new R-Class in our sales system.

RESTRICTIONS AND PENALTIES

- The characteristics of the Business Promo are the following:

CHARACTERISTICS	BUSINESS PROMO (D, J and R)
Change fees	Yes, by region
Refundability	No
Airport priority check-in and boarding	Yes
Airport VIP lounge access	Yes
Second bag	Included
Minimum ConnectMiles accrual	150%
Stopover allowed	No

For **further information** regarding conditions applied to the **R-Class**, click [here](#).